

Computer Club of Trailer Estates
Newsletter
Fixing Internet Issues and Staying Connected During Covid-19

Hello Members,

Covid-19 has caused traffic on the Internet to increase to the point it may seem like you can't get anywhere. The Internet is being used to conduct business meetings, teach school classes, online shopping, virtual doctor appointments, broadcast late night TV shows, commercial and personal business transactions, and most importantly for staying connected to friends and family that we now have to keep at a distance.

You will see websites crashing during peak traffic hours and drops in Internet connection. If you call your (ISP) Internet Service Provider for help you most likely experience very long wait times and they are not sending techs for home visits. So, if your WiFi connection drops and you get error messages like 'Cannot connect to server' try doing this before you call and wait 20 to 30 minutes to speak to a tech representative. Reboot your modem/router. Unplug your router and modem wait 10 seconds then plug it back in. The lights should come on blinking and within a few minutes stay solid on the modem. Some router lights will continually blink depending on what model. In most instances this should get your WiFi network back up and running.

Hope this little tip saves you some time.

Mother's Day has come and gone but the newsletter *How To Geek* that I subscribe to had this article about different ways to video chat, including Facetime, Skype, Facebook Messenger and more. They give you instructions and links to the programs. So if you're missing those up close and personal encounters with friends and family members try one of these methods.

<https://www.howtogeek.com/671763/the-easiest-ways-to-video-chat-with-family-on-mothers-day/>

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